



(603) 542-5901 • 190 MAPLE AVE. • CLAREMONT NH 03743

## EXISTING CUSTOMER FEE DISCLOSURE FORM

**This is an update of your current propane fees.**

- **Any change in fee or new fee is shown in BOLD.**
- Fees that are not in **BOLD** remain the same.
- **Fees not included on this disclosure are prohibited.**
- Advice on purchasing propane is available on the Vermont Attorney General's consumer website at [www.uvm.edu/consumer](http://www.uvm.edu/consumer) under Heating Fuels.

### Changed or new fees go into effect on October 1, 2015.

FEE	AMOUNT
Security Deposit	1/6 Annual Estimated Usage
Tank/Gas Permit Charge	Per Town Schedule
Equipment Installation Charge	Per Sales Proposal
Service Dispatch Charge	\$ 39.99
Service Initiation and System Leak Check Charge	\$ 75.00
Labor Rate per hour (per tech) - Business Hours	\$103.00
Labor Rate per hour (per tech) - Non-Business Hours *	\$135.00
Special Trip Charge - Business Hours	\$ 75.00
Special Trip Charge - Business Hours - Including Leak Check that is required if system is out of gas or service has been interrupted for another reason	\$100.00
Special Trip Charge - Non-Business Hours *	\$125.00
Special Trip Charge - Non-Business Hours * - Including Leak Check	\$150.00
<b>Diesel Cost Recovery Fee is assessed for propane deliveries &amp; service calls</b>	<b>\$ 5.00</b>
Equipment Reconnection Charge (includes Leak Check)	\$103.00
Equipment Lease Fee per Year ( <i>Charged only if 1/2 the water capacity of storage tank is not delivered during the previous 12 months</i> )	Annual Fee Per schedule Immediately below
120 gallon and under capacity tank	\$ 56,65
120 - 250 gallon capacity tank	\$ 66.95
250 - 331 gallon capacity tank	\$ 92.70
332 - 575 gallon capacity tank	\$144.20
575 gallon and above capacity tank	\$195.70
Late Payment Fee (the greater of 1 1/2% of the average daily balance or \$36.00 per month)	\$36.00 minimum
Returned Check Charge	\$ 33.00

\*\* Business hours are defined as 8:00 am through 4:30 pm Monday through Friday. All other hours including weekends and holidays will be defined as Non-Business hours.